Privacy Policy

1. Data Controller Details

Company name: Ramp-Paradise

Owned by: Horváth Patrícia E.V.
Registered office: 2030 Érd, Törökbálinti út 51., Hungary
Email: info.rampparadise@gmail.com
Phone: +36 30 747 7044
Tax number: 69312500-1-33 (HU69312500)

2. Purpose of Data Processing

Your personal data is processed during the operation of the webshop for the following purposes:

- **Fulfillment of purchases** (order processing, invoicing, delivery)
- **Communication** (customer service, feedback)
- **Compliance with legal obligations** (invoice retention, tax regulations)
- **Marketing** (newsletter, promotions – only with consent)

3. Types of Personal Data Collected

During purchase and registration, we collect the following personal data:

- Name
- Billing address
- Shipping address
- Email address
- Phone number
- Purchase data (ordered products, price, date)
- In case of newsletter subscription: date and method of consent

4. Legal Basis for Data Processing

Data processing is based on the following legal grounds:

- Performance of a contract – GDPR Article 6(1)(b)
- Compliance with a legal obligation – GDPR Article 6(1)(c)
- Consent – GDPR Article 6(1)(a)
- Legitimate interest of the controller – GDPR Article 6(1)(f)

5. Data Retention Period

5.1. Personal data provided during registration is processed from the time of registration until deletion upon request. In the case of non-mandatory data, processing lasts from the time the data is provided until deletion upon request. Deletion of registration may occur at any time by the data subject or the service provider in accordance with the General Terms and Conditions.

5.2. Log data automatically recorded during system operation is stored for the period necessary to ensure system operation, typically until the end of browsing the website or completion of the process.

5.3. These provisions do not affect statutory retention obligations (e.g. accounting regulations) or data processing based on consent given during registration or otherwise.

6. Data Processors

The controller may use the following service providers:

- Hosting provider: Unas Online Kft., 9400 Sopron, Kőszegi út 14., Hungary
- Payment provider: Stripe and PayPal
- Courier service: FedEx

These companies receive only the data necessary to fulfill orders.

7. Your Rights

You have the following rights:

- Right of access – request information about data processing
- Right to rectification – request correction of your data
- Right to erasure – request deletion of your data (unless retention is required by law)
- Right to restriction of processing
- Right to data portability – request your data in electronic format
- Right to object – against processing based on legitimate interest
- Right to withdraw consent – at any time for marketing purposes

8. Complaint Submission

If you believe your rights have been violated, you may lodge a complaint with the Hungarian National Authority for Data Protection and Freedom of Information:

Address: 1055 Budapest, Falk Miksa utca 9-11., Hungary
Postal address: 1363 Budapest, Pf. 9.
Website: https://www.naih.hu

9. Use of Cookies

We use cookies for the operation of the webshop:

- Necessary cookies – to ensure basic functionality
- Analytical cookies – for visitor statistics
- Marketing cookies – for personalized advertising (with consent)

You can modify cookie settings at any time in your browser.